

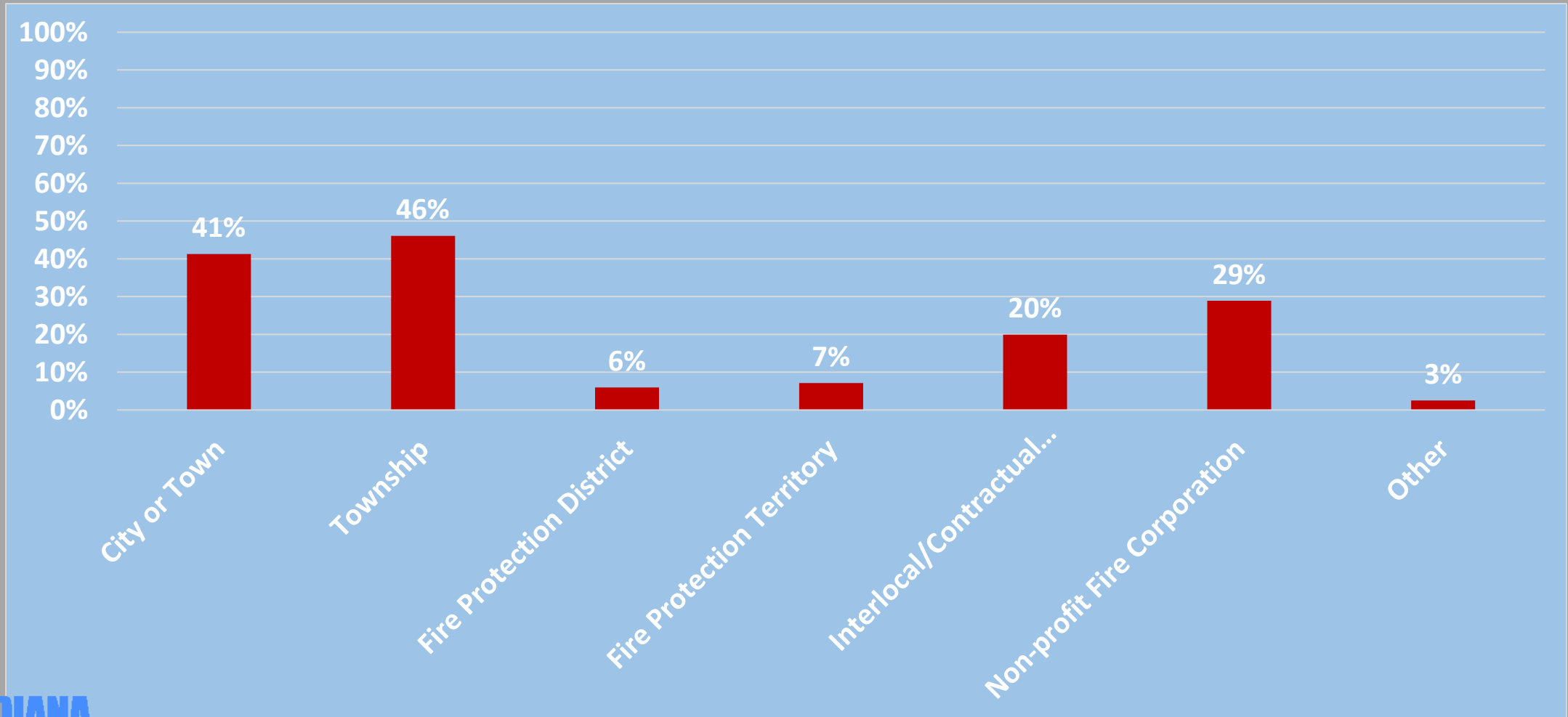
2016 State of Fire and EMS Services in Indiana



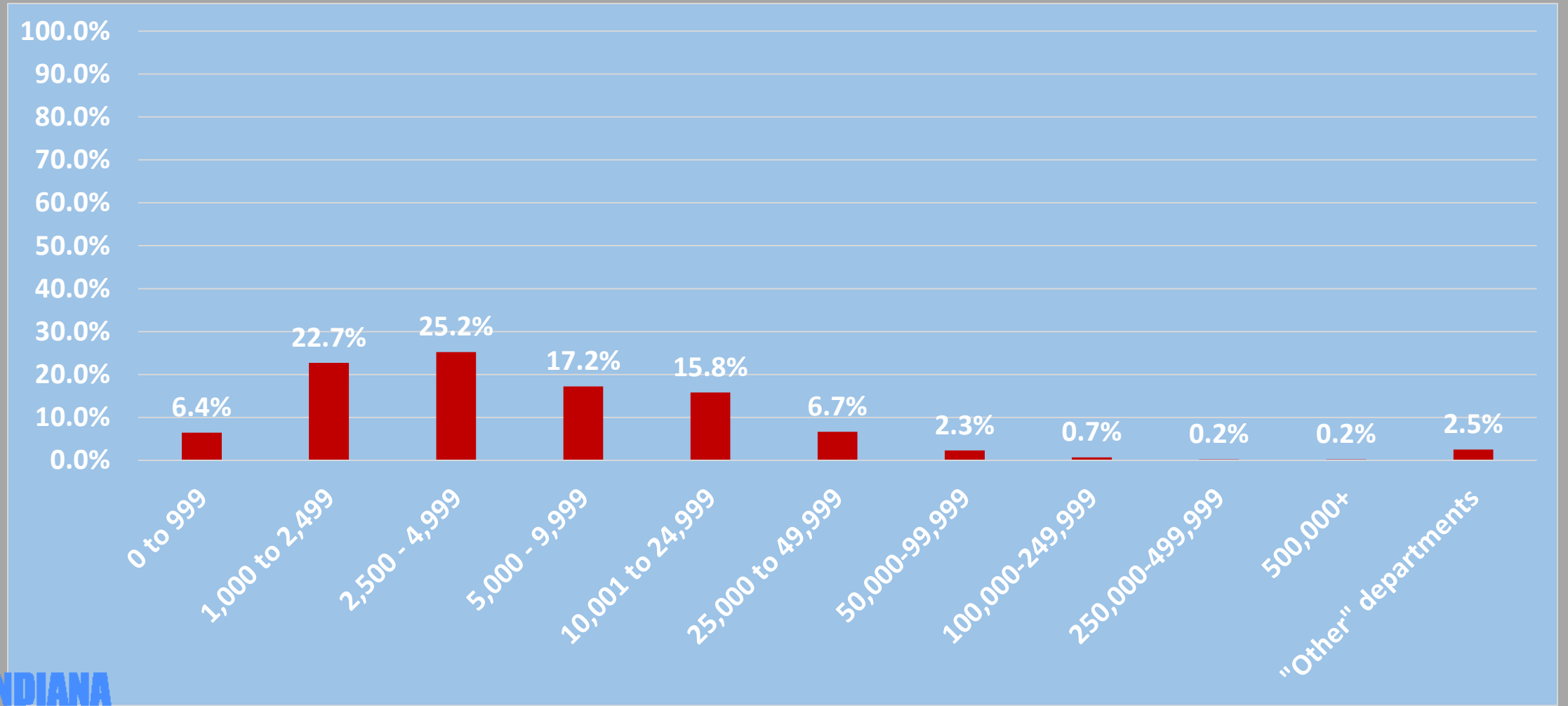
Fire and EMS Services Study

- 2 related surveys
 - Fire departments with and without EMS
 - Tested in May
 - Administered June – September
 - Lots of follow-up by partners
 - 849 fire departments
 - Response rate– 51%
 - Independent EMS agencies
 - 210 agencies
 - Response rate – 43%

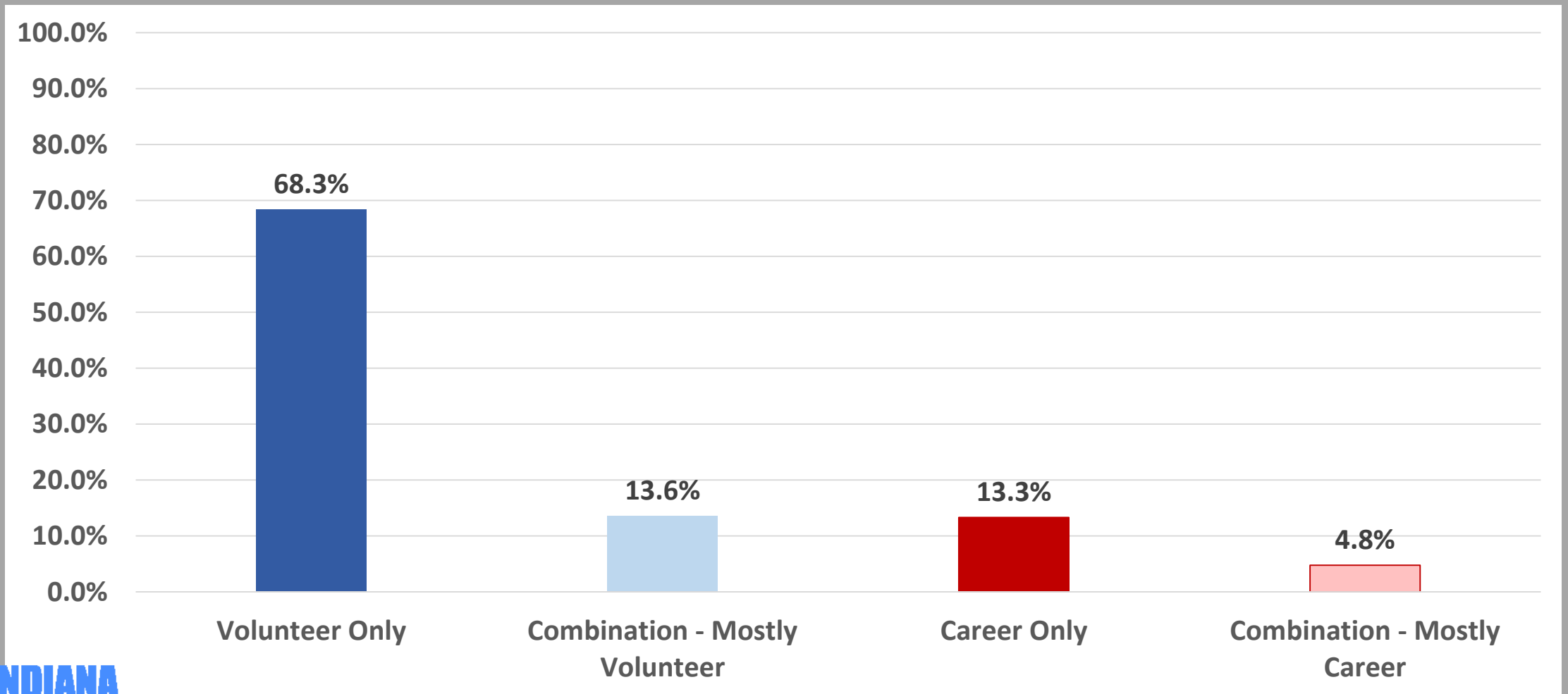
Respondent Fire Departments



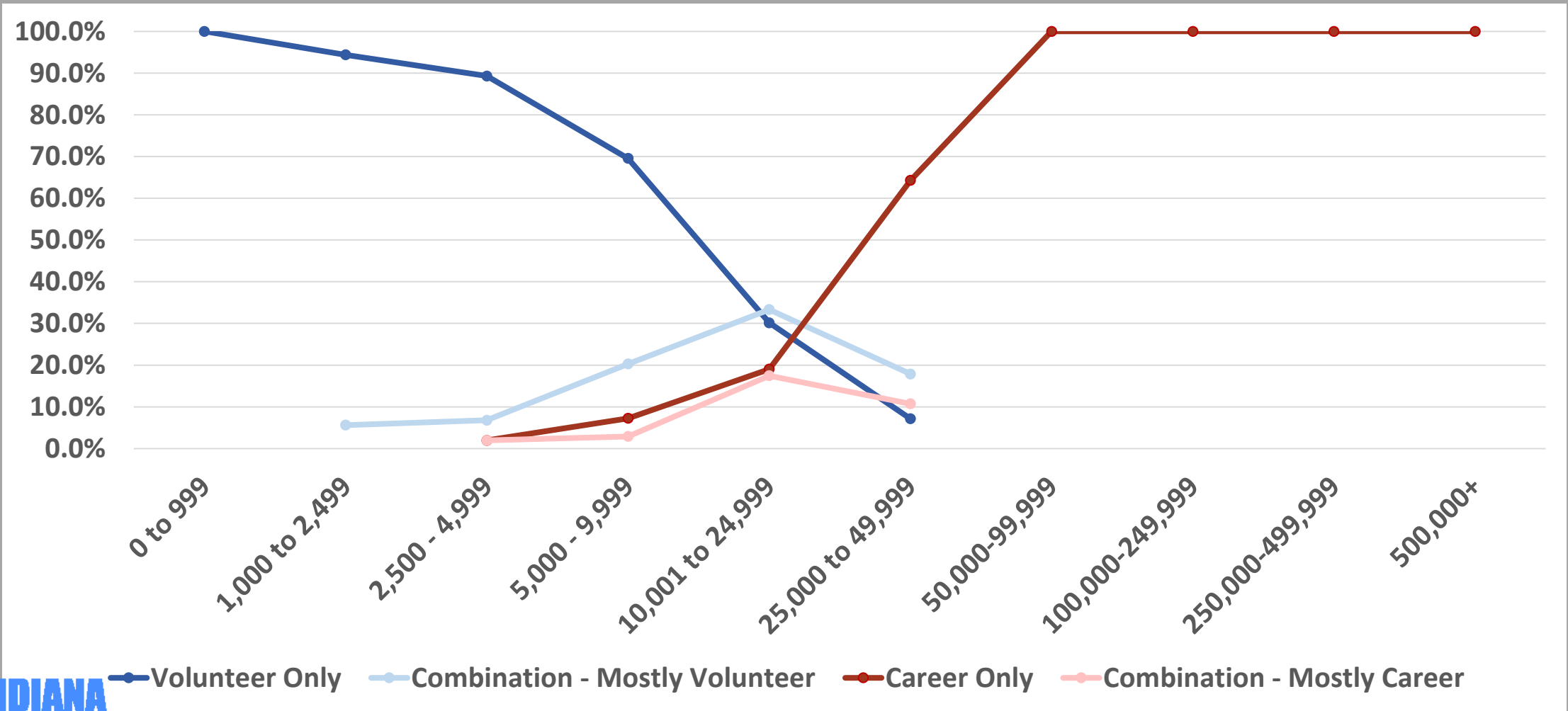
Fire Departments by Primary Service Area Population



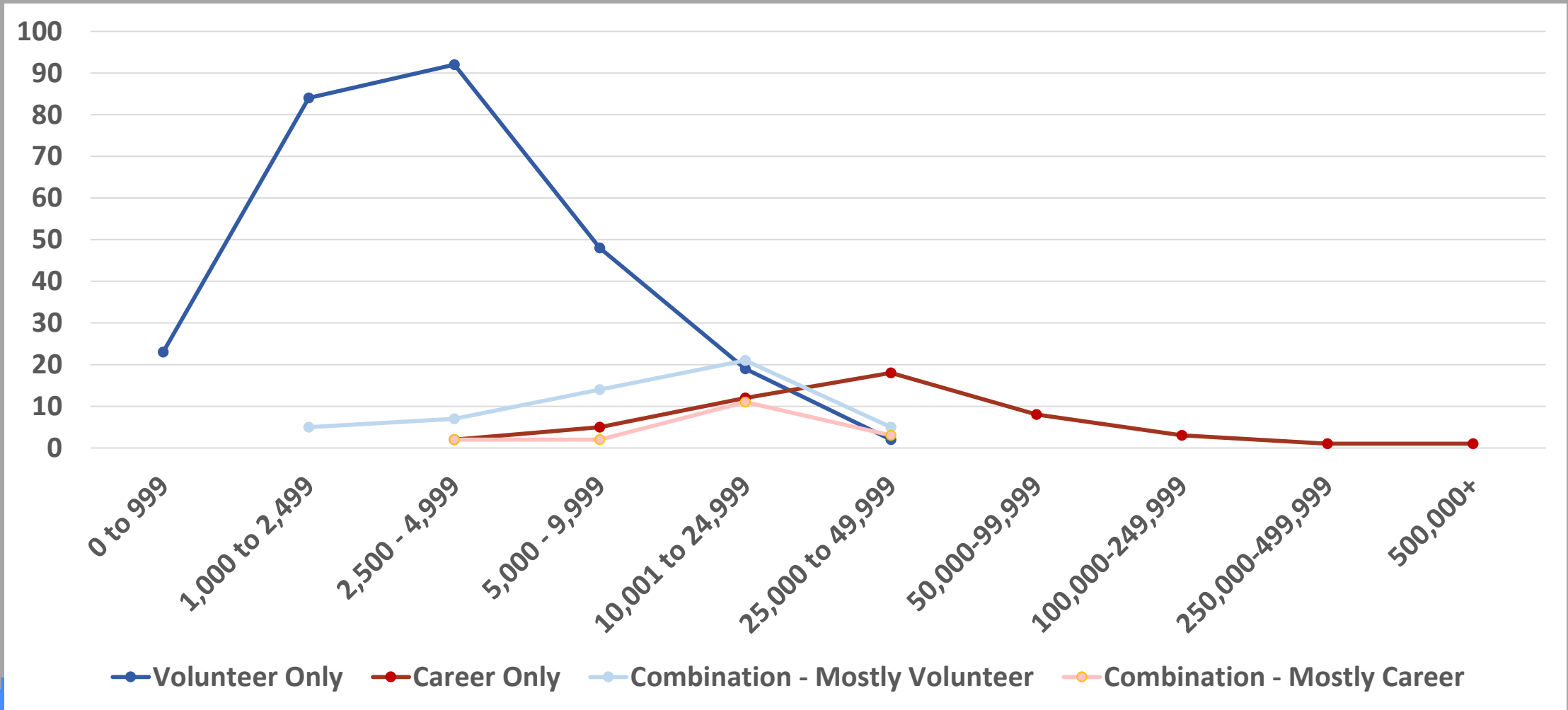
Staffing: Career and Volunteer



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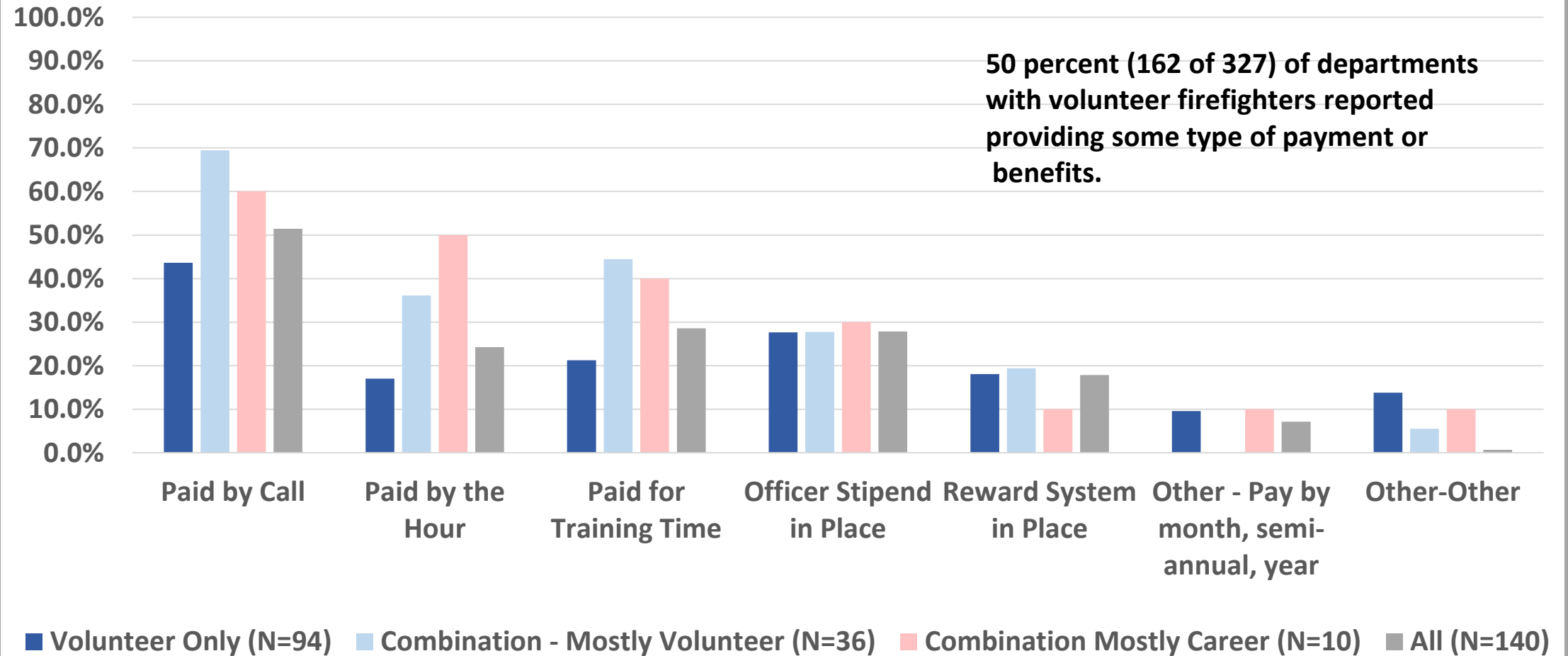
Staffing: Career Part-Time

Combination - Mostly Volunteer	11	22%
Career Only	29	51%
Combination - Mostly Career	10	50%
Total	50	39%

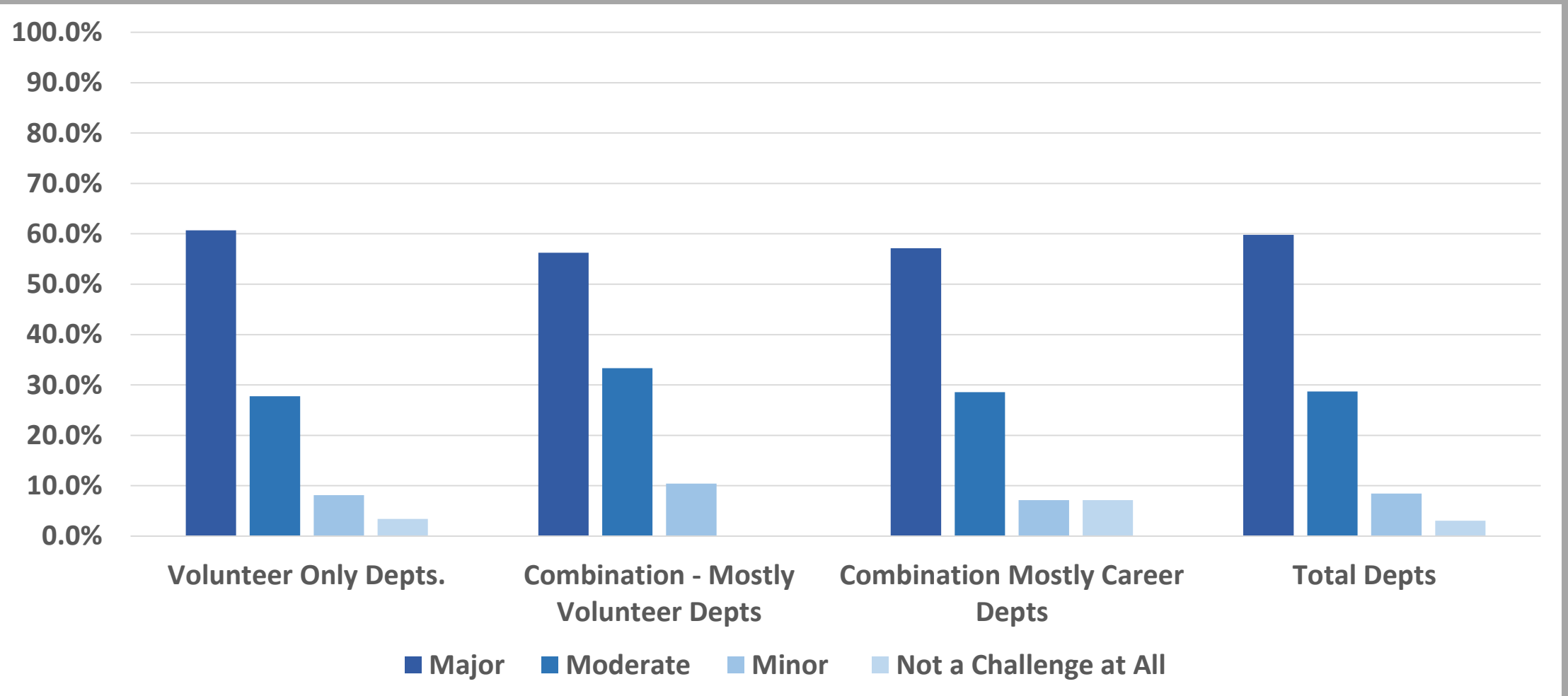
Staffing: Paid Volunteers

Volunteer Only	104	40%
Combination - Mostly Volunteer	44	77%
Combination - Mostly Career	16	80%
Total	164	48%

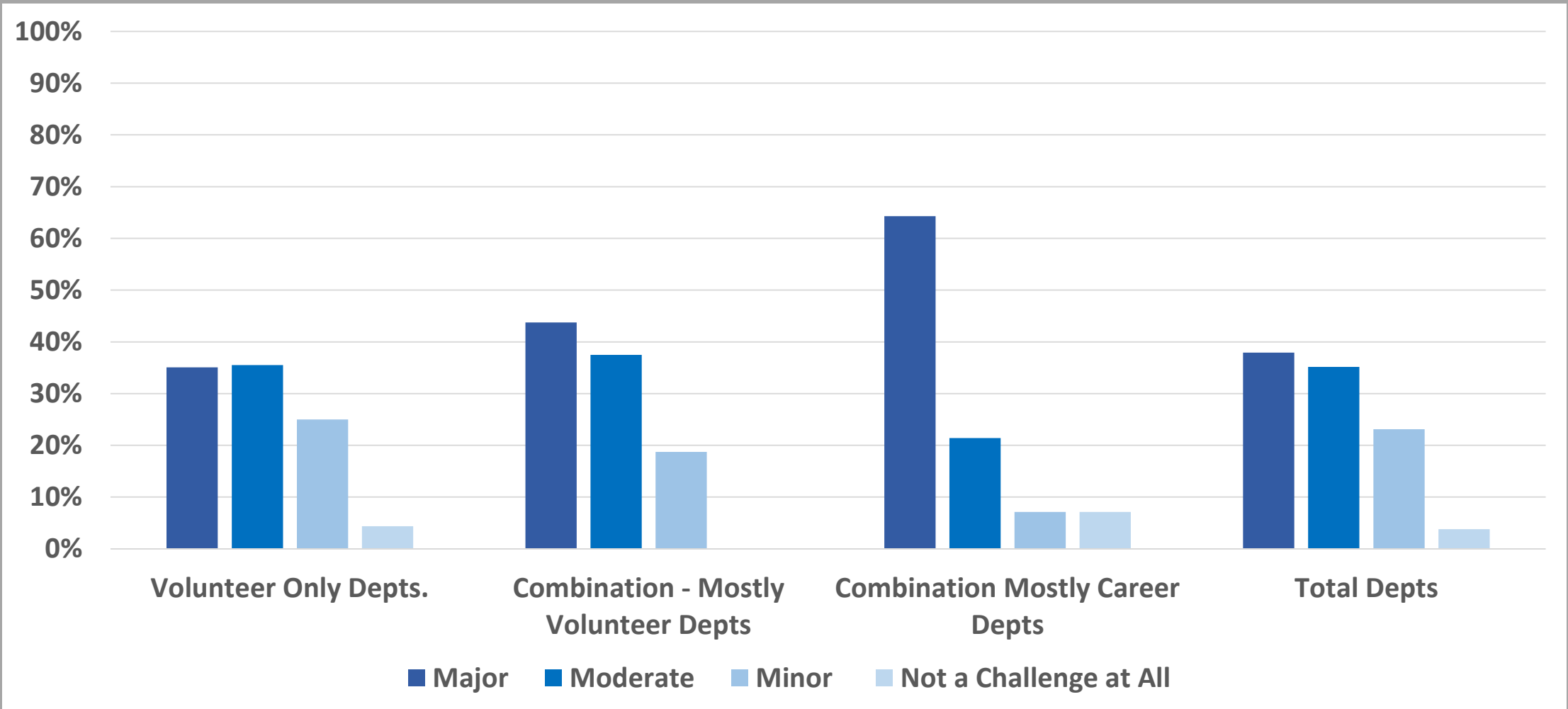
Staffing: Volunteer Incentives



Challenges with Volunteer Recruitment



Challenges with Volunteer Retention



Next Steps

- Drill down on volunteer challenges and drivers of run volume
- EMS services (fire depts and other agencies)
- Staff training and dept capabilities
- Stations and equipment