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dreamstime.com



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The loss of revenue....

- Annual loss of land line revenue ranges from 10-18%.
- AIC reports that counties have lost over \$ 5 million in past 5 years.
- Fee on land lines set by counties were collecting on fewer devices.
- Fee on wireless devices was lower.
- Fee on prepaid devices was only half of the wireless rate.
- Not all devices pay a fee (NSI).
- Other funds available to local government were limited.
- Many counties were facing end of life issues on their 911 equipment.
- Advances in technology and expectation of citizens exceeds the level of service in most PSAPs.
- The telecommunications industry supports another revenue option.



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continuing effort

- Summer Study Committees
- Legislative sessions
- Committee hearings
 - DHS
 - Ways and Means
 - Tax and Fiscal
- Stakeholder working groups
- IACIR



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Interested Parties

- Commissioners, Council Members
 - Sheriff's
 - 9-1-1 Managers
 - Mayors, City Council Members
 - Police and Fire Chiefs
 - AIC
 - IACC
 - IACT
 - Wire line telephone industry (local, state and national)
 - Wireless industry (local, state and national)
 - VOIP industry
 - IWAB
- General Assembly
 - Consumer Advocate groups
 - Retailers
 - NENA / APCO



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Questions during the session

- How much does it cost to run 9-1-1?
- What funding options are being used by municipal and county government?
- Who is responsible for providing the PSAP and dispatch services in each county?
- Who should serve on the statewide board?
- What authority should the board have?
- What should eligible expenses include?
- How has consolidation helped those entities who have completed the process?



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A short session & no history....

- There was not enough time during the session answer the questions.
 - No central point of collection or authority to collect the data.
 - Fragmented fee structure of prepaid, wireless and wire line.
 - Municipalities and counties were using multiple funds to pay for the operation of the PSAPs which made it difficult for local officials to identify actual costs.
 - Bundled costs for services, utilities and other operating expenses.
 - Oversight of 9-1-1 is diverse.
 - Cost for secondary PSAPs was not identified.



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Senate Enrolled Act No. 345 IC 36-8-16.7

“the starting point”



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What does this bill do?

- Creates a single statewide fee.
 - \$.90 cents for land line, VOIP and wireless
 - \$.50 cents per transaction for prepaid
- Creates a single point of collection at the state.
- Provides language that requires all technologies which can enable a 9-1-1 call to pay the fee.
- Stabilizes revenue in the short term.
- Provides a minimum distribution level for each county.
- Creates a single county 9-1-1 fund.
- Creates a single list of eligible expenses for the counties.
- Calls for accountability and transparency.



What does this bill do continued...

- Requires an extensive number of reports and audits be completed over the next three years.
- Changes the role and responsibilities of the statewide 9-1-1 board.
- Expands the membership to include state and local government and technology specific industry members.
- Requires counties file an annual report on all expenditures from their 9-1-1 fund.
- Requires PSAPs to file an annual report of call statistics and other information requested by the board.



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Distributions

- Hold Harmless (minimum revenue)
 - 3 year average FY 09 10 11
 - % not to exceed COLA
 - \$ 59,938,988
 - First distribution was made this month.
- New Revenue Distribution Formula
 - Population 90%
 - Equal Share 10%



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What does 9-1-1 cost?

- Costs are different in each county based upon several factors.
 - Salary & benefits
 - Size of the PSAP (# of answering positions)
 - Number of trunks delivering calls.
 - Manufacturer of the hardware/software used for 9-1-1
 - MSAG management (# of records stored and/or handled)
 - Who is the 9-1-1 provider
 - What is the provider charging
 - Does the county lease or own the 9-1-1 equipment
 - Population



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Does the fee pay for all of the expenditures of the PSAP?

- In addition to the 911 fees, counties report using revenue from various sources:
 - General Fund
 - Public Safety LOIT
 - County Option Income Tax
 - Special revenue
 - MOU's with municipal government
 - Grants



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Eligible Expenses

- The lease, purchase, or maintenance of communications service equipment.
- Necessary system hardware and software and data base equipment
- Personnel expenses, including wages, benefits, training, and continuing education, *only to the extent reasonable and necessary for the provision and maintenance of:*
 - *The statewide 9-1-1 system; or*
 - *The wire line enhanced emergency telephone system.*
- Operational costs, utilities, maintenance and back up power equipment.
- Call logging equipment.
- An emergency notification system that is approved by the board.
- IDACs



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Eligible expenses continued

- Mobile radio equipment of first responders
- 50% of expense related to narrow banding requirements.
- Rates associated with communication service provider's network system.

- PROHIBITED
 - Bricks and mortar
 - Vehicles



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Ineligible Expenses

- Report by SBOA or any other report.
 - Staff verifies that expense was ineligible.
- Board requires the county to reimburse the local fund the amount equal to the ineligible expense from any other fund available to the county.



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Indiana General Assembly reporting requirements

Indiana Advisory Commission on Intergovernmental Relations

- report due in November
- report on role & responsibilities of state, county, city and township government; funding structure and obligations.
- reports to Legislative Council

Indiana State Board of Accounts (audits & summary reports)

- reports due annually '13 & '14
- reports on expenditures at state and county level.
- reports to Budget Committee & Statewide 911 Board



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reports continued...

Statewide 911 Board

- reports due annually for FY '13 & '14
- reports on expenditures and level of service
- reports to Budget Committee

County PSAPs (Public Safety Answering Points) 9-1-1 Centers

- reports due annually for FY '13 & '14
- reports on expenditures and call statistics
- reports to the Statewide 911 Board



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reports continued...

Budget Committee

- report due 06/15 using previous reports
- recommendation on future funding model, if any for 9-1-1 in Indiana.
- reports to Legislative Council

Note:

The fee assessed in section 32 will sunset on July 1, 2015 if no recommendation is made by the Legislative Council.



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Who is responsible?

Dispatch vs. PSAP or 911

State?

County?

City?

Joint effort?

Understanding the differences between dispatch and PSAP....



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What role and responsibilities should the state have?

- Network Operations
- Fee collection and distribution
- Audit and compliance
- Data collection
- Grant Administration



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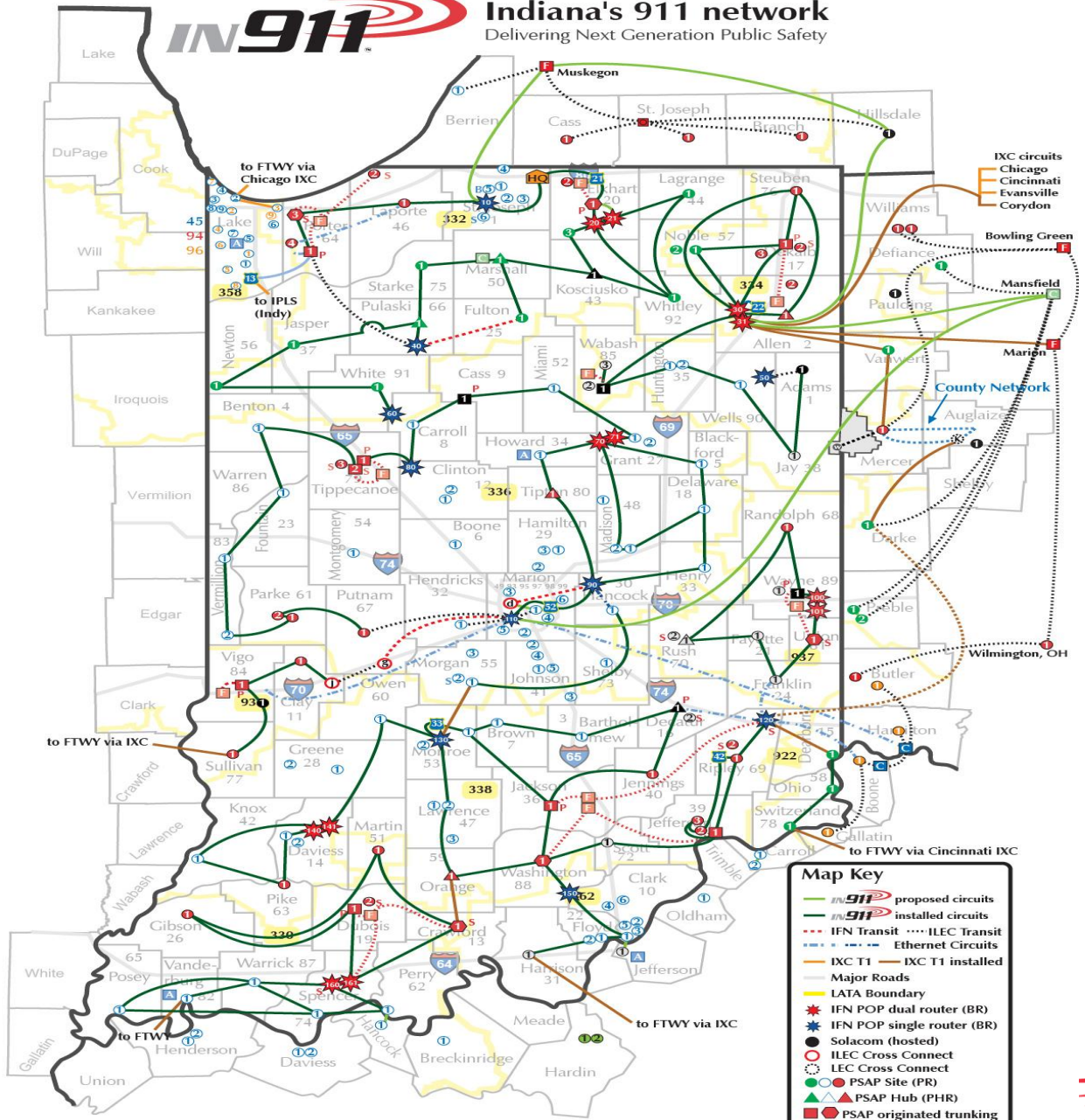
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IN911 Indiana's 911 network

Delivering Next Generation Public Safety



Network overview

Indiana has the largest IP enabled public safety ESInet in the country today.

The self-healing redundant network has processed over 12 million emergency calls.

IP technology reduces the demand of trunks and operates at a very efficient cost.

As the FCC and 9-1-1 industry finalizes standards for to address the newest technology, Indiana is waiting to just “plug-in”.



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Services using the network

- Wireless 9-1-1 calls
- Judicial Tracking (a program of the State Supreme Court)
- Indiana Data and Communications (IDACs)
- National Crime and Information Center (NCIC)
- Indiana Bureau of Motor Vehicles (law enforcement)
- Wire line 9-1-1 service for 18 counties
- Automated Fingerprint and Identification System (AFIS)
- Indiana State Police Regional Dispatch Centers
- OnStar telematics
- Non-voice
- Language Line Interpreter



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Indiana Statewide 9-1-1 Board

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Richard Mourdock,
Treasurer
State of Indiana



Serves as Chairman
of
Indiana Wireless
E9-1-1 Board



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Membership

Indiana state treasurer - Chairman

- 3 PSAP members
 - NENA rep
 - APCO rep
- State fire Marshall
- ISA
- ISP Superintendent
- Indiana Association of County Commissioners.
- Indiana Association of Cities and Towns
- 2 Indiana Telecommunications Association
 - < 50k access lines
 - 50k access lines
- CMRS (wireless) provider
- VOIP



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Consolidation

- December 31, 2014
 - No more than 2 PSAPs in each county
 - By a state educational institution
 - By an airport authority established for a county having a consolidated city
 - In a county having a consolidated city, by an excluded city.
 - The municipality having the largest population in the county.
- There are 6 unconsolidated counties
 - The statute does not allow for a distribution under this chapter until the county complies.



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